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QUICK GUIDE FOR RESIDENTS

EMERGENCIES AND PROBLEM SITUATIONS

Print this out for your apartment building's notice board.

IN CASE OF AN EMERGENCY, CALL 112

Describe what has happened and provide the exact address:
Answer the questions and follow the instructions. Do not hang up the phone until you get permission. Please call again if the situation changes.

INSTRUCTIONS:

Water damage
Shut off the water, if it can be done safely. Notify maintenance or the property manager immediately.

Elevator stuck
Use the alarm button or the method specified in the elevator instructions. Do not attempt to exit on your own.

Fire alarm – Fire in your apartment:
1. Extinguish a small, incipient fire IF you can do it safely.
2. Leave the apartment immediately; be sure to close the door leading to the stairwell! Ensure that others in the apartment leave as well. Do not use the elevator!
3. Call 112 and guide the fire department to the location.
4. Warn neighbors who may be in danger.

Fire alarm – Fire elsewhere in the building:
1. Stay in your apartment and close the door. Call 112.
2. Follow the instructions you receive and wait for help inside your apartment.
3. Once the fire department arrives, make yourself visible by shouting, waving, or flashing the lights.

CONTACT INFORMATION:

Maintenance
Name:
Phone number:

Property manager
Name:
Phone number:

Forgot the key?
Service number:

The main water shut-off valve / main electrical panel is

Address of the property

SAFETY AND PREPAREDNESS

Stairways and exit routes
Keep the passageways clear. Do not store things in them.

Location of the shelter

Location of the rescue plan

Latest inspection completed

ASK AND DISCUSS
Questions and answers:

keskustelut.omataloyhtio.fi

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The emergency instructions are based on general guidelines for 112. The property will add its own contact information.